

Terms & Conditions

- **Scope of Service:** Colour and body shape analysis is a stylistic, interpretive process based on professional judgment, not a medical or scientifically diagnostic service.
- **Booking and Payment:** A full, non-refundable payment by bank transfer is required before a booking is confirmed for in-person colour analysis, wardrobe edits and personal shopping sessions.
- **Cancellations and Rescheduling:** Bookings may be re-scheduled if given 48-hours' notice or more
- **Data Retention:** Your consultation notes and client records will kept on file for up to 7 years for business or insurance reasons.

Privacy Policy

Data We Collect

- **Contact Details:** Name, email address, phone number, and home address.
- **Styling Information:** Photographs, notes about body shape, colouring etc
- **Booking & Financial Data:** Appointment schedules and bank transfer details

How We Use Your Information

- To schedule and deliver in-person colour consultations, wardrobe edits and personal shopping
- To communicate about appointments, reports, or follow-up style advice.

Data Protection & Retention

- **Confidentiality:** Client photos and questionnaire responses are kept strictly private and are typically deleted or archived securely after the final consultation report is delivered, unless consent is given my client
- **Third Parties:** Data is never sold or rented

